EY Foundation 2022-23 Impact Report

Bringing young people and employers together

EY Foundation

Contents

Our purpose

- Welcome
- What does it mean to come from a low-income background?
- Achieving our ambition
- Bringing employers and young people together
- Our impact
 - A year at the EY Foundation
 - Who are our young people?
 - Long-term impact
- Programme highlights
 - Smart Futures
 - Spotlight: Sustainable Futures
 - Your Future
 - Beyond Your Limits
 - Employability Workshops
 - Accelerate

- Creating systemic change
 - Local focus
 - Youth voice
 - Future of work
- Our approach
 - Growing the sectors we work in
 - Income
 - Volunteers
- Future ambition
- Thank you



Welcome

Hi!

Our purpose

Welcome

As Co-Chairs of the EY Foundation's Youth Advisory Board (YAB) and young trustees, we are delighted to welcome you to the charity's latest impact report, covering the period between July 2022 to June 2023.

It's been a year that has seen a growing cost-of-living crisis, increasing the challenges faced by young people. For all of us at EY Foundation, this has added urgency to our commitment to remove barriers to employment for all two million young people eligible for free school meals.

Our programmes have provided training across seven areas of the economy, with sustainable finance and the charity sector added last year. We have also expanded our geographic reach with a successful pilot in Bradford. Key to our success across all our programmes has been the expertise and support of more than 300 employers.

Programme delivery remains core to the Foundation's work, but by using the insights we generate we can collaborate with others to drive systemic change.

Our policy influencing initiatives continue to grow. For example, we have been working with local government, employers, and young people in Greater Manchester to identify the often-hidden barriers experienced by young people from low-income backgrounds when seeking employment.

We hope you enjoy finding out more about the EY Foundation's impact throughout this report and that it inspires you to help us support more young people to unlock their potential. As we approach the end of our two-year term, achievements we are particularly proud of are:

66

I contributed to our annual youth voice event, which focused on accessible routes into employment. It was a great experience and allowed employers to hear directly from young people. I am also looking forward to being part of the culmination of the YAB's youth voice work, which will explore the barriers young people eligible for Free Schools Meals face when entering the workplace. Our aim is to encourage employers to create change within their own organisations to create a more diverse workforce.

Ebenezer

66



I was thrilled to co-present the Foundation's first ever metaverse event and as our term comes to an end, I'm excited by the opportunity to leave a long-lasting impact through our legacy project. This event will bring together young people and industry leaders to address the employment challenges faced by young people from low-income backgrounds. Together, we can create an environment where every young person can thrive and contribute their unique talents and perspectives.

Maria

What does it mean to come from a low-income background?

At the EY Foundation, we support young people from low-income backgrounds, using eligibility for free school meals (FSM) as a core criterion for our programmes, which equates to a household income of £16,190 or less.*

In the UK:

- Nearly **one in four** young people are FSM eligible
- These young people are **three times** more likely to be unemployed by the age of 27
- Those who are in employments earn just over half as much as their better-off peers at the age of 28
- Child poverty is estimated to cost the country £39.5 billion a year, of which around £12 billion represents a reduction in the future prosperity of those affected as a result of earning less.

66

Receiving free school meals might not be visible, but it can mean feeling different to other people. You can feel excluded from work opportunities and it's easy to think, 'this isn't something for someone like me'.

Huma, EY Foundation Alumni

I never knew opportunities like this were available ... The fact that they were willing to give people of a lower socio-economic background like myself, work experience, was surreal to me. Stepping into an office for the first time in my life was an unforgettable experience which still stays in my mind to this day.

Yamin, EY Foundation Alumni

66





Our purpose

What does it mean to come from a low-income background?

Achieving our ambition

Our purpose

Our ten-year ambition is to enable all FSM-eligible young people to have an employment and earnings potential that is equitable to other young people in the UK. We will achieve this through:

Achieving our ambition

All young people eligible for FSM have an employment and earnings potential that is equitable to their peers

The impact of new interventions will be used to help shape the policies and actions of employers and government at a national and regional level.

Digital will be harnessed to develop new ways to expand the reach of employability training and work experience.

We will continue to collaborate with employers, schools, colleges. charities, and other organisations to raise awareness, influence behaviour change, promote new insights and increase the number of young people supported.

Young people programmes – delivered with employers and utilising insight from both sides of the labour market – achieve deep impact and will be used to pilot new interventions that can be taken to scale.



Bringing employers and young people together

Our purpose

 Bringing employers and young people together We work closely with employers to transform how they work with young people and drive social mobility. We do this by building longterm, high-impact relationships that pave the way to meaningful, long-lasting change.

Our approach is to understand the specific challenges faced by different sectors in building a more diverse workforce, accessing hidden talent and demonstrating commitment to social impact. Then by working in collaboration, we co-design and implement solutions such as employability programmes, that equip young people with the skills, tools and networks they need to unlock opportunties in the workplace.

This approach benefits employers by:

- Contributing to diversity, equity and inclusion (DEI) and environmental, social and governance (ESG) goals by supporting social mobility.
- Providing high-quality volunteering opportunities and training for staff to get involved in a purpose-driven initiative.
- Gaining a fresh perspective on their organisation from the young people they work with.
- Building a diverse future talent pipeline.
- Enhancing relationships with their local communities.
- Leveraging our networks, experience and expertise to provide a trusted end-to-end service.



Our values: Growth mindset, courage, collaboration and an empowered team.

<u>97%</u>

EY Foundation alumni say participating improved their career prospects

A year at the EY Foundation



• A year at the EY Foundation

2,916

FSM eligible young people supported

353 employers engaged



programmes delivered

8 regions reached across the UK

3,082

volunteering opportunities

6 social entrepreneurs supported through or

supported through our Accelerate programme





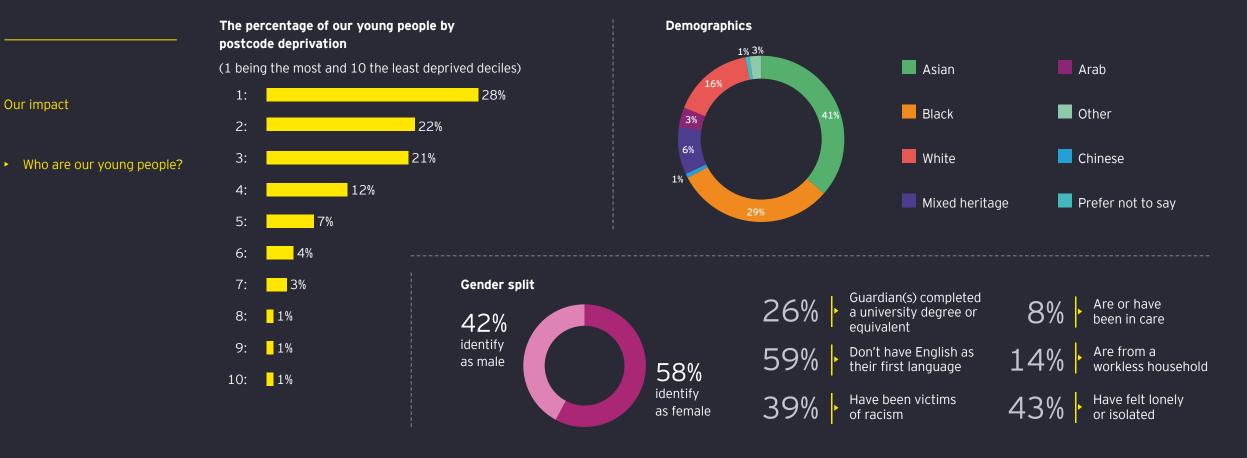




Statistics relate to our financial year July 2022 to June 2023

2022-23 Impact Report

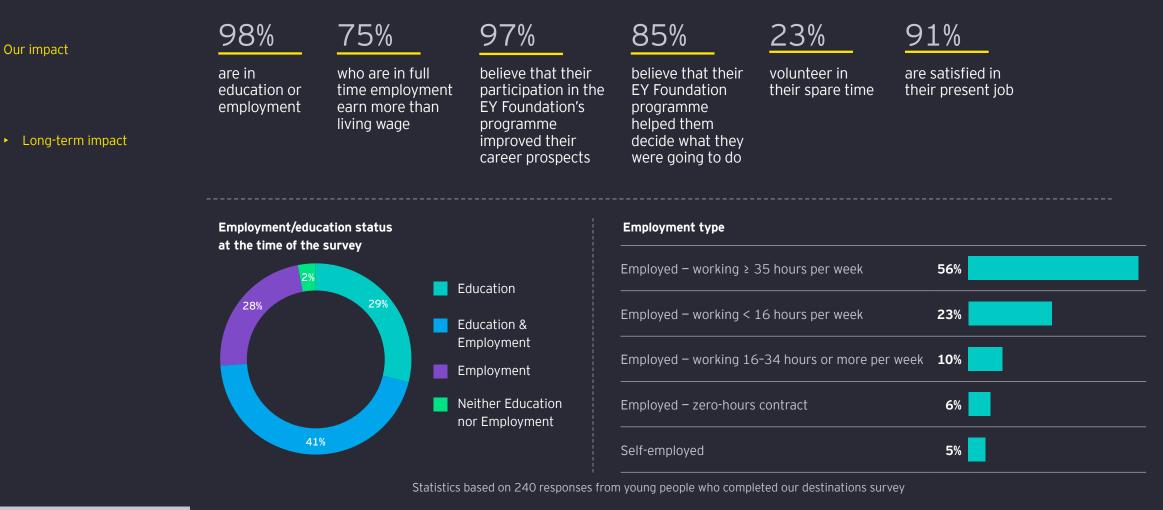
Who are our young people?



Statistics based on 605 responses from participants on our Smart Future, Our Future, Your Future & Beyond Your Limits programmes

Long-term impact

We surveyed the young people from the last eight years of Smart Futures and Our Future delivery; here's where they are now.



Smart Futures

Smart Futures provides paid employability skills training, work experience and up to 10 months of business mentoring for 16-18-year-olds.

Young people are given a chance to develop their knowledge of careers alongside core employability skills, such as leadership, presenting and networking.

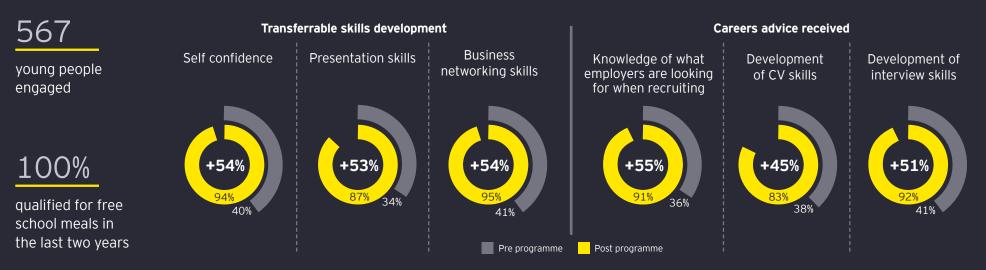
We have three different models for delivery: virtual, face-to-face and hybrid. This flexibility allows us to adapt to the varying needs of young people and employers. Each version of the programme is tailored to the needs of specific sectors of the economy, providing young people with the skills and experiences they need to succeed.

As a regionally focused charity, we were pleased to successfully deliver a programme in Bradford for the first time last year. We will continue our work in this area, with a focus on driving deeper, sustainable impact, before expanding our faceto-face delivery to other new locations.

66

This opportunity is once in a lifetime, I don't know anywhere else that would offer so many places to learn and grow as a person, and Smart Futures has helped me do exactly that. Anyone hesitant on applying... just do it! You will not regret it.

Jeen, Smart Futures Professional Services, Birmingham



Statistics based on 422 young people who completed both a pre and post survey and their stated answer was 'Good' or 'Excellent'

Programme highlights

Smart Futures

Spotlight: Sustainable Futures

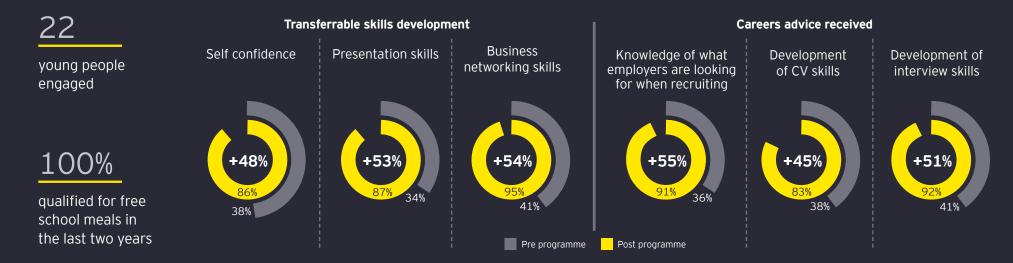
Over the last 12 months our sector-focused programmes continued to
grow, with charity and sustainable finance new last year. Here, we look at Sustainable Futures as a case study

During Easter 2023, 22 students from low-income backgrounds across London, along with 26 employer volunteers, took part in the programme. Participants and corporate partners recognised the impact of our approach:

• Spotlight: Sustainable Futures

Programme highlights

Hover to reveal quotes



Statistics based on 21 young people who completed both a pre and post survey and their stated answer was 'Good' or 'Excellent'

Your Future

As young people complete school or college, many are still unsure of their next steps.

The Your Future programme reflects our ambition of not only supporting young people to get ready for work but also to help them get into work. Your Future targets young people leaving school and college without a clear path forward, whether through further education, training or a job.

In addition to paid employability training and work experience, each participant has a dedicated employment coach for up to six months.

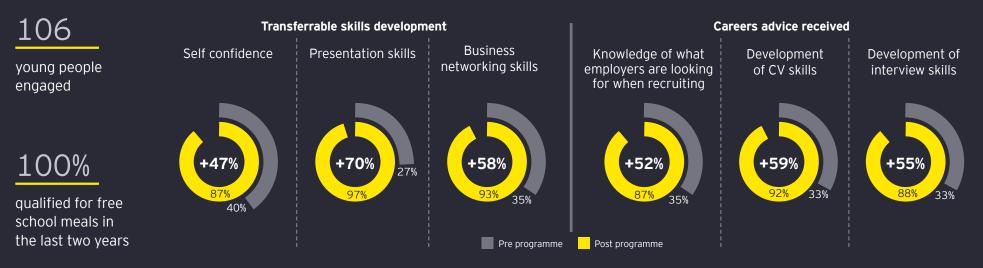
66

An amazing programme with a lot of opportunities in a large number of industries. Great way to network and meet amazing people who are willing to share their experience and advice on life and career.

Liaba, EY Foundation Alumni, Your Future

► Your Future

Programme highlights



Statistics based on 60 young people who completed both a pre and post survey and their stated answer was 'Good' or 'Excellent'

Beyond Your Limits

This programme is targeted at young people who are care experienced.

Being care experienced might mean young people have spent time living with foster carers under local authority care or in residential care (such as a children's home). The need to provide targeted support is clear, with **41% of care leavers** aged 19-21 not in education, employment, or training, compared to 12% of all 19- to 21-year-olds.

The six month Beyond Your Limits programme provides young people who are care experienced with a range of support, including: paid employability skills, financial literacy training, two paid work experience placements, a personal development grant and a mentor for up to six months.

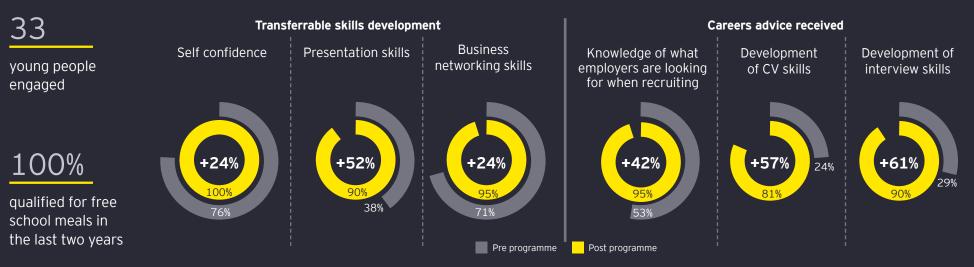
66

You are not on this route alone, there are many people around to help guide you through the process. Make the most of them. These programmes allowed me to connect with professionals I wouldn't have met otherwise. I am forever grateful for [the Foundation's] support. They paved the way, so I could hit the ground running.

Abrar, EY Foundation Alumni

Beyond Your Limits

Programme highlights



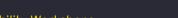
Statistics based on 21 young people who completed both a pre and post survey and their stated answer was 'Good' or 'Excellent'

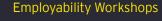
Employability and enrichment workshops

Our workshops are delivered in schools and with employers across England and Scotland.

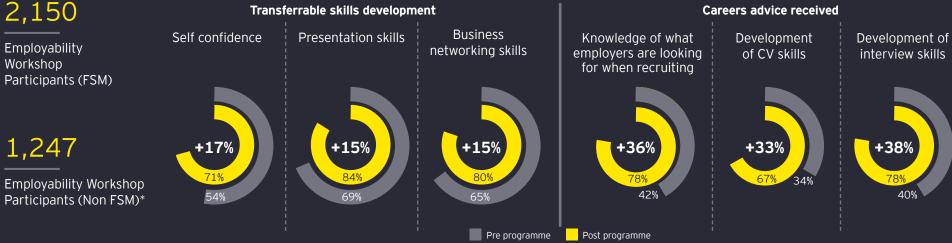
They connect young people with information about local labour market opportunities and offer a chance to meet employers from a range of sectors. They also provide students with key employability skills and a greater understanding of the pathways into employment from apprenticeships to graduate roles.

Programme highlights





 \triangleright



Statistics based on 635 young people who completed both a pre and post survey and their stated answer was 'Good' or 'Excellent'

* As we deliver these workshops in schools we do not filter participants by eligibility criteria and therefore work with some young people who are not part of the core group we aim to help.

Hover to reveal rest of quote

66

Accelerate

Accelerate is a three-month programme providing support to social enterprises who work with young people and social <u>entrepreneurs between the ages of 18 and 30</u>.

The programme offers tailored workshops, regular webinars, dedicated business coaches and networking opportunities. The demand for Accelerate has declined over the past few years due to the high volume of providers in this space. In response, we will be pausing the programme.

We recognise that launching a business is an attractive pathway for many young people and we successfully piloted a new programme, 'Step into Business', to support young people from low-income families who are interested in entrepreneurship. We will be rolling this out across our delivery hubs next year to educate young people who are interested in setting up their own business whilst offering them the chance of a mentor and even seed funding for their idea.



Programme highlights

Accelerate

Creating systemic change

In addition to delivering high-impact programmes, broader action must be taken to ensure all young people have the same opportunity to succeed.

The UK is in an era of declining social mobility, where **absolute mobility levels** are decreasing. The direct impact and legacy of the pandemic is now exacerbated by the current cost-of-living crisis, with UK households facing the **largest fall in living standards** since records began in the 1950s.

Systemic change is possible if high-impact solutions are used to drive change in government policy and the actions of employers. Over the last year, we have focused on:



Local focus

Understanding and addressing employment barriers at a local level.

Youth voice

Working with young people to ensure we respond to their specific needs.

Future of work

Identifying how the world of work might change following rapid developments in technology.

Creating systemic change

Local focus

We work across the UK, focusing on areas with the highest levels of deprivation.

Adapting our approach to the specific needs in each location is crucial to achieving impact, so in Greater Manchester we commissioned research to understand the systemic barriers facing young people from low-income backgrounds entering employment.

This found that 30,000 young people from low-income backgrounds are at risk of being excluded from jobs in Greater Manchester's growth sectors. We consulted employers to understand their core recruitment requirements and shared these insights with young people in a series of workshops delivered in partnership with Young Manchester. In turn, young people shared their views about the challenges they've experienced in accessing employment opportunities.

In June, we held a summit bringing employers and young people together to discuss ways employment barriers could be removed. Our activity and recommendations to ensure young people from low-income backgrounds are prioritised were reflected in Greater Manchester's Local Skills Improvement Plan (LSIP) – now approved by the Department for Education.

We will continue to work with the Greater Manchester LSIP to embed youth voice as part of the process, look at how tech can be harnessed to improve access, and increase the impact of work experience to address labour market shortages.

50 26 Young people engaged stakeholders engaged



66

Working with the EY Foundation has helped to ensure the Greater Manchester Local Skills Improvement Plan places a specific focus on providing opportunities to support young people from low-income backgrounds through understanding the barriers they experience in accessing skills training and employment opportunities. We recognise the importance of directly engaging with this demographic and we will continue to ensure their needs are integrated into the LSIP as it evolves.

Chris Fletcher, Director of Policy at Greater Manchester Chamber of Commerce

Local focus

Creating systemic change

Youth voice

Amplifying and responding to the voice of young people is crucial to our work.

Young people, particularly those from low-income backgrounds and minority communities, are often excluded from decision-making processes that impact their lives. It's vital that our approach, what we say, and how we operate reflects the needs of the people we serve.

Creating systemic change

Youth voice

66

Future of work

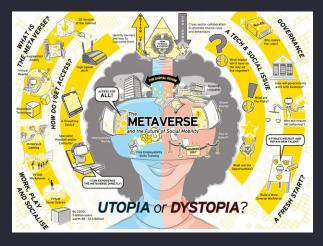
An issue that is often overlooked is the impact new technology will have on building a more inclusive workforce.

The explosion of ChatGPT in early 2023 was just one example of the rapid rate of technological change. Now is the time to act to ensure emerging tech accelerates progress towards equity of access and workplace opportunity.

Though the Metaverse is a hard to define concept, the predictions of five billion unique users and an economic value of **\$8-13 trillion by 2030** make its potential societal impact impossible to ignore.

Our Metaverse Artist project is a pioneering collaboration with Ofcom, the School of Digital Arts (SODA) at Manchester Metropolitan University and award-winning visual artist Alina Akbar. Focused on the lived experience of young people in Greater Manchester, the project builds on the artist in residence approach developed by the **EY Metaverse Lab team** in the USA. The objective is to generate new insights and recommendations that help to shape how governmental and commercial organisations build inclusivity into the way the metaverse evolves.

Building on this, we will continue to explore how advancements in technology will impact the experiences of the young people we support, looking at technology such as Generative AI. Working with experts in this field, we will share our thoughts and recommendations with others, as well as taking practical steps in our own programme delivery, to ensure the training we provide prepares young people for the future of work.



Watch phase one of our Metaverse Artist project, featuring the artist Alina and Danielle McPhatter from EY's Metaverse Lab team:

Creating systemic change

Future of work

Growing the sectors we work in

The challenges of accessing underrepresented talent, building a diverse workforce and securing future skills are not specific to individual organisations, they span entire sectors.

By convening employers, we can develop tailored solutions that address the challenges they collectively face in their sector. Over the last year, we've extended our sector focused model into new industry areas.

Through working closely with membership bodies including the Chartered Banking Institute, Personal Investment Management and Financial Advice Association, and the Security Institute, we have connected more young people and employers on industry specific programmes.



Growing the sectors we work in

Our approach

Looking ahead, we are developing a new private equity programme and a programme focussing on green technology. An additional aim will be to collaborate with other charities and funders to increase diversity in the charity sector, which has lower levels of diversity across ethnicity and socio-economic background than other parts of the economy.

Diversity, equity, and inclusion (DEI) sits at the core of who we are, driving how we work internally, with young people and with supporters. Last year, we continued to engage employers through our employer race series: three events, discussing topics including 'active allyship' and 'attracting and retaining diverse talent', brought organisations together to share effective strategies to address racial inequality in the workplace.

Leading sector collaborations

- Banking
- Wealth and Asset Management
- Technology and Digital
- Security

- Central Government
- Charity
- Business and Professional Services

Income

Partnerships and support from individuals, companies and grant funders allow us to reach more young people, invest in greater change making and move closer to our ambition.

Every pound fundraised or donated has the power to change lives. In addition to other partners and funders, EY provides a core grant and a range of services to the EY Foundation which reduces our costs and increases our impact. Their generous support is central to ensuring we are a sustainable, professional charity. A huge thank you to our brilliant supporters for investing in future generations.

Our approach

Income

£4.01m

Total Income

£3.91

raised for every £1 invested in fundraising

*Figures correct as of 8th September 2023

£3.98m

Total Expenditure



66

Young people and their personal, academic and professional growth are fundamental to the Haberdashers' Company. That's why our partnership with EY Foundation is so important to us: they help empower those with huge potential to kick-start their journey into the workplace. Working with the team at EY Foundation has been a really positive experience, and the outworking of their programmes aligns itself with the strategic aims of our schools across south London.

Susan Barry, Director for Charities, The Haberdashers' Company

2022-23 Impact Report

Volunteers

Volunteers are critical to our success, bringing knowledge, expertise, and a determination to change the prospects of young people across the country.

It is because of their generous donation of time and effort that we can maximise our cost effectiveness and support so many young people.

We want to continually grow the number of volunteers we work with and strongly encourage anyone who wants to support the next generation to get in touch. We place a particular focus on working with people from a wide range of backgrounds and experiences, so there is an opportunity for everyone.

We also want to ensure volunteering is a two-way experience. We do this by looking for new ways to help our volunteers increase their impact, and access the personal growth and development opportunities that come with working alongside our young people.



66

I feel so proud to be involved with the EY Foundation and it has been such a pleasure being a part of the panels. I feel I am able to live my personal purpose through (these) opportunities.

Mavis Dwaah, Volunteer

Our approach

Volunteers

76%

of volunteers said that of volunteers said that they would volunteer they would talk about again with the EY their volunteering activities at their Foundation performance review

of volunteers agreed or strongly agreed that the skills and experience gained through volunteering have put them in a better position to apply for a more senior position with their employer

said that they would recommend our volunteering opportunities to colleagues or friends

Statistics based on feedback from 458 volunteers

2022-23 Impact Report

Future ambition

This is a critical moment for us as we approach our ten-year milestone and embark on our next phase of development and growth.

We set a bold target to reach all two million young people eligible for free school meals. To achieve this, we are building on our strengths and transforming the way we drive impact to help deliver systemic change.

Over the last year we collaborated with 28 corporate partners, who funded, co-designed and co-delivered our high-impact programmes. And in total, over 300 employers helped to deliver our programmes. Our work with industry, and feedback from the young people we support, has led to the successful development and delivery of seven sectorfocused programmes, with more to follow in the year ahead.

We are proud of what was achieved in the last year but the escalating challenges facing young people, combined with the scale of our ambition, means we must quickly evolve to fast track our impact. Central to our ability to do so is our focus on closely evaluating our impact across all activity. It ensures we can quickly and effectively respond to the fast-changing environment we work in and the new opportunities and challenges we face.

Perhaps the greatest opportunity – and threat – is the explosion in new technology and the huge disruption it is already bringing to the way we work and the types of jobs that will exist in the future. In response, technology will be brought closer to the centre of how we approach systemic change. We will develop new training – that will be tested on our programmes – to support young people navigating the fast-changing work environment.

We have conducted a deep review of how our Youth Advisory Board functions, and we have a number of changes planned as a result.

To better amplify the insights and ideas of the young people we support, we will be launching a Communications Academy, to provide the skills and experiences needed to further strengthen youth voice.

Of course, social mobility cannot be tackled by one charity. Greater collaboration is needed across employers, local and national government, wider civil society and by working directly with young people. If you'd like to play a role in accelerating change, we want to hear from you. Only by working together can we create the scale of change needed to ensure all young people have the same opportunity to succeed.





Lynne Peabody

CEO, EY Foundation Chair, EY Foundation

Patrick Dunne OBE

Future ambition

Thank you

Thank you to all our supporters for helping to grow our impact over the last twelve months.

Looking ahead to the next year, we look forward to working with you again to move closer to achieving our ambition – together, we can make it happen.



66

Volunteering with the EY Foundation has been wonderful. It is always a privilege to meet our future leaders and the programme participants are engaged, eager and insightful. If they are our next politicians, CEO's and leaders - then we are in safe hands.

Ella Adlard, Volunteer



Thank you

About the EY Foundation

The EY Foundation is a UK registered charity that works directly with young people, employers and social entrepreneurs to create or support pathways to education, employment or enterprise. EY Foundation operates and is incorporated independently of EY and is governed by a separate trustee board.

The EY Foundation is a charitable company registered in England and Wales and Scotland with registered charity number 1157154 and SCO45076. It is also a member firm of Ernst & Young Global Limited.

The EY Foundation, 1 More London Place, London SE1 2AF

 $\ensuremath{\textcircled{C}}$ 2023 The EY Foundation. Published in the UK, All Rights Reserved.

eyfoundation.com

ED None

UKC-029937.indd (UK) 10/23. Artwork by Creative UK.